

### **Cancellation policy**

If you are unable to keep a scheduled appointment, please let me know at least 24 HOURS in advance, in which case no cancellation fee is payable. Cancellation fees are currently set at 50 percent of the scheduled fee if you cancel within 24 hours of the appointment, and the full fee is payable if you fail to attend an appointment without prior notice or cancel on the day of the appointment. You can provide notice that you are unable to attend your appointment by calling and leaving a confidential voice message on **403-598-0335**, or by sending an email to **Kelly@reddeertherapy.com**